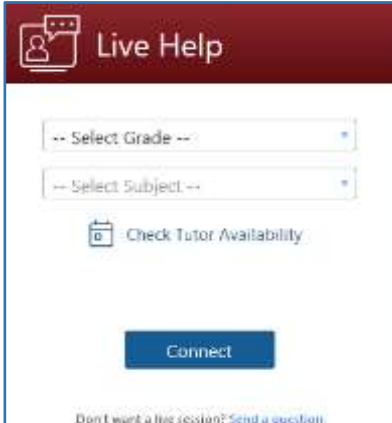


HelpNow Quick-Start and User Guide

The Brainfuse HelpNow suite features live online tutoring, writing lab assistance, and wide range of academic support tools. Even though HelpNow is easy-to-use and requires no prior training, we have prepared the following guide to provide you with a brief introduction. The first part of this guide consists of quick-start instructions. For more details about each service, see the User Guide that follows.

Quick-Start Instructions

Get Live Tutoring: For live help simply select your topic and subject, click “Connect” and your tutoring session will begin in the Brainfuse Whiteboard.



The Live Help interface features a red header with a user icon and the text "Live Help". Below the header are two dropdown menus: "Select Grade" and "Select Subject". A "Check Tutor Availability" button is located below the subject dropdown. A large blue "Connect" button is centered at the bottom. At the very bottom, there is a link: "Don't want a live session? Send a question".

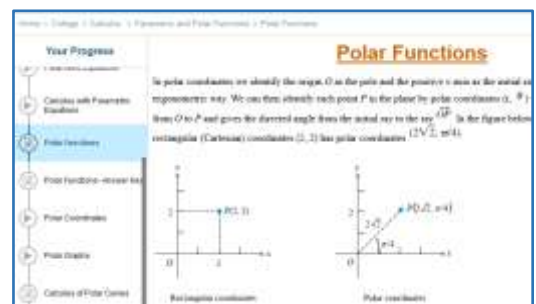


The Writing Lab interface has a green header with a document icon and the text "Writing Lab". The main content area contains the text: "Click here to send your paper to our writing experts." followed by "You will receive a reply in your inbox within 24-hours." Below this is a blue "Submit Paper" button. At the bottom, there is a red notification icon and the text: "Go To Inbox You have a paper in your inbox!".

Submit a Paper to the Writing Lab: Click “Submit Paper” to upload your paper to our Writing Lab. Our writing lab tutors will analyze your paper and provide constructive feedback within 24 hours.

Review Lessons and Take Practice Tests

Visit SkillSurfer to build academic skills through lessons and practice tests.

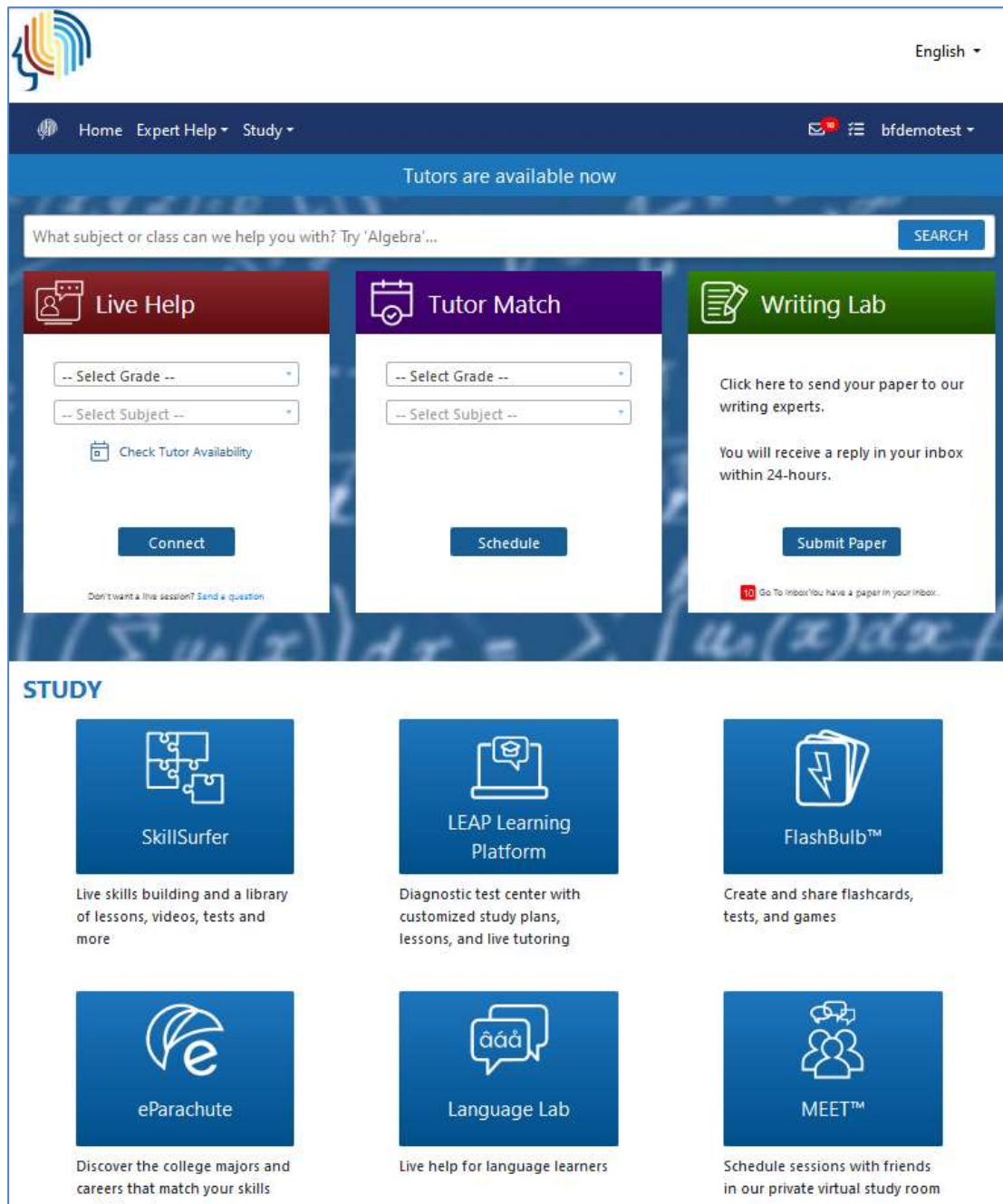



The Flashbulb interface has a blue header with a search icon, a "Create" button, and a "Log In" button. The main content area shows a flashcard titled "Normal Distribution" with a green "Create Card" button. Below the flashcard is a text box containing the text: "A continuous distribution that results in a bell-shaped graph symmetrical around the mean." To the right of the text box is a blue "Preview Card" button.

Study with Flashcards

Use Flashbulb to easily create flashcards and transform them into interactive games, quizzes, and more. In addition, Flashbulb gives you access to an extensive library of user-created flashcard sets.

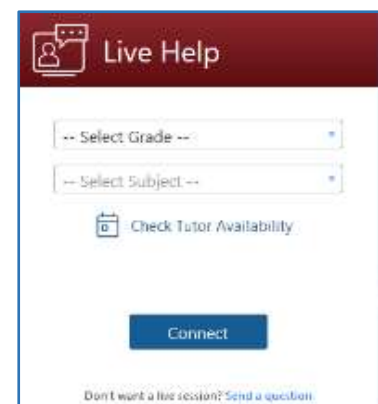
User Guide



Live Tutoring: The Live Help box on the homepage has several options.

To get online tutoring right away, simply select a topic and subject from the drop-down menu, click "Connect" and begin learning from a live tutor through the Brainfuse Whiteboard.

Select "Tutoring Schedule" for additional details about your selection.



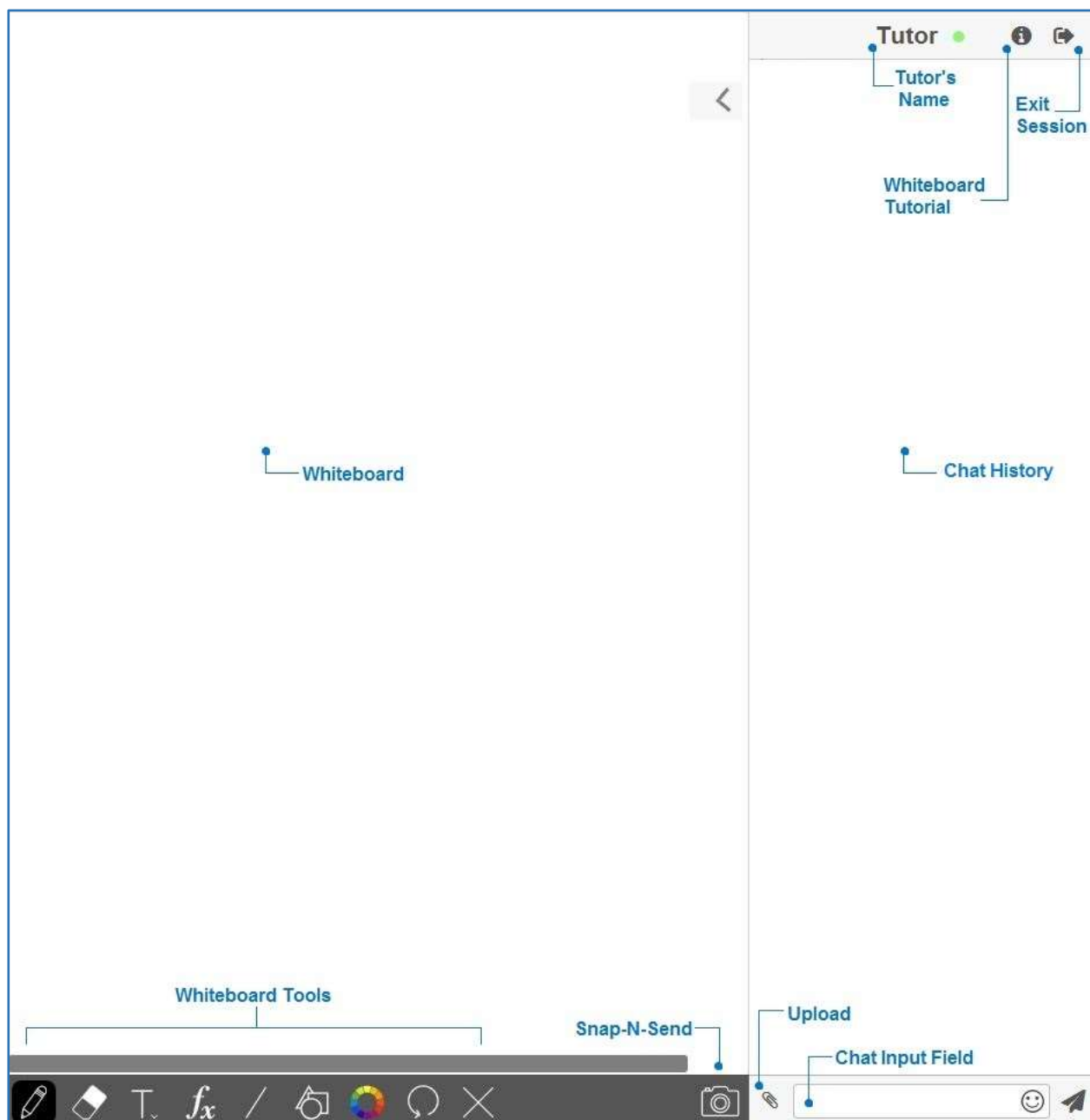


The Tutor Match interface features a purple header with a calendar icon and the text "Tutor Match". Below the header are two dropdown menus: "Select Grade" and "Select Subject". At the bottom is a blue "Schedule" button.

Tutor Match: Schedule a live tutoring session.

To schedule a tutoring session, select your topic and subject and click "Schedule" to view available appointments.

The Brainfuse Whiteboard: The Brainfuse Whiteboard provides you with a variety of tools to communicate with your tutor.



Whiteboard Tools: To take a tour of the whiteboard tools, click  on the upper-right corner of the whiteboard.



PEN: Write/draw with your mouse



ERASER: Erase items from the Whiteboard



TEXT TOOL: Click on the Whiteboard to start typing. When you select the text tool, it will reveal the following text options:



SUPERSCRIPT: Changes text into superscript



SUBSCRIPT: Changes text into subscript



PASTE: Paste text onto the Whiteboard



FONT: Change your font style and font size



MATH SYMBOLS: Enter a mathematical symbol




SCIENCE SYMBOLS: Enter a scientific symbol

Font properties		
Font	Style	Size
Arial	Regular	18
Courier New	Bold	20
Times New Roman	Italic	24
Symbol	Bold Italic	26

OK Cancel



TYPE EQUATIONS WITH THE EQUATION EDITOR: The equation editor allows you to create mathematical equations, functions, and symbols in the available box. Click on the desired area of the Whiteboard where you want the equation to appear. When you are finished, click .

Equation Editor

a^2
 a^b
 x
 y

$\sqrt{}$
 π
 $,$
 $\frac{x}{y}$

$($
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 $<$
 $>$

ABC
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DRAW A STRAIGHT LINE: Draw a straight line on the Whiteboard



DRAW SHAPES: Select a shape from the menu to draw it on the Whiteboard



DRAW NUMBER LINES AND GRAPHS: Select MIN, MAX and INTERVAL MODE to adjust the minimum, maximum and interval values



COLOR PALETTE: Select from the menu to change pen/text color



UNDO: Undo the last action



CLEAR: Clears the entire Whiteboard



SNAP-N-SEND: The Snap-N-Send feature enables you to scan documents, handwritten notes, or any other academic content and send it to the Brainfuse Whiteboard during a tutoring session. To use Snap-N-Send, simply download the Brainfuse Mobile App (iOS or Android versions), and follow the instructions to log into your Brainfuse account. During a tutoring session, select the Snap-n-Send feature from the mobile app, scan the desired material with your mobile device, and it will appear on your whiteboard.



UPLOAD FILES TO SHARE WITH TUTOR: Click on the Upload button (bottom left of the Chat Box) to upload images, papers, or other assignments to work on them in real time with your tutor.

Writing Lab: The Writing Lab offers tutor support to help you revise your paper.

To begin, simply select “Submit Paper” from the homepage to choose your assignment type.

You will then be prompted to provide details about your assignment and any areas where you would like your tutor to focus.

To submit your paper for review, simply attach your paper and select “Submit.” Please note that only one file may be submitted at one time.

Once you have submitted your file, you will receive a confirmation. A tutor will review your paper and return it with analysis within 24 hours.

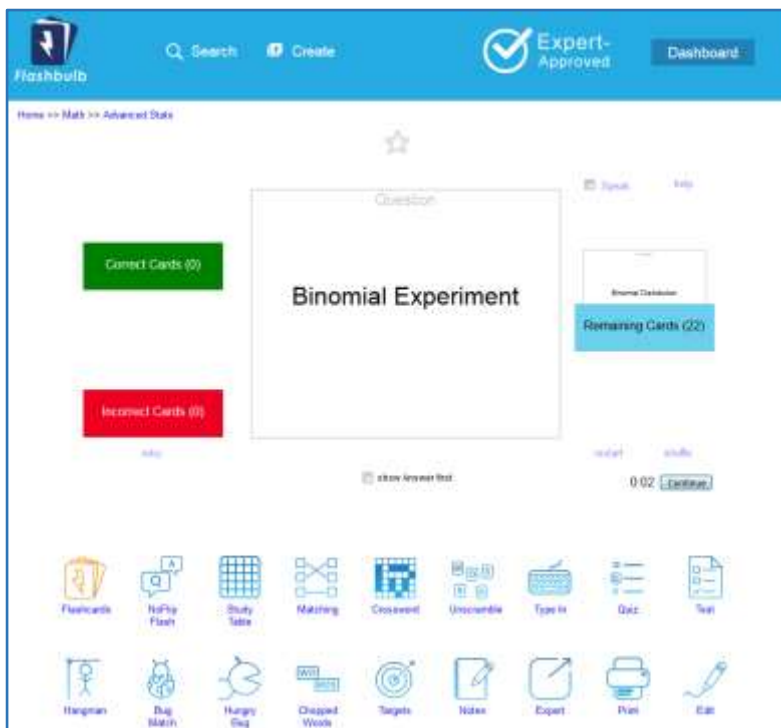
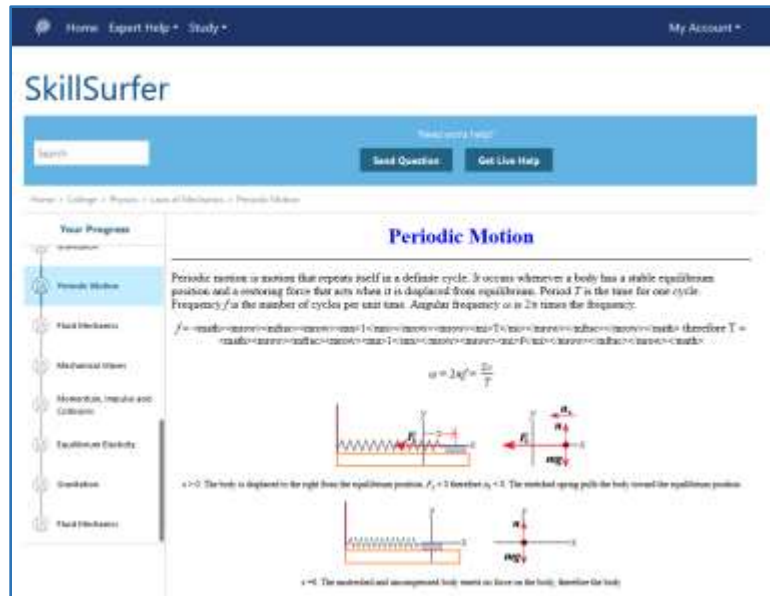
When your review is complete, you will receive a notification email and see an alert in the Writing Lab box on the HelpNow home page. You can retrieve the review of your paper in “My Message Center.”

Send Question: Get help with a question outside of live tutoring.

As an alternative to live tutoring, submit a question for a tutor to review and receive a response within 24 hours.

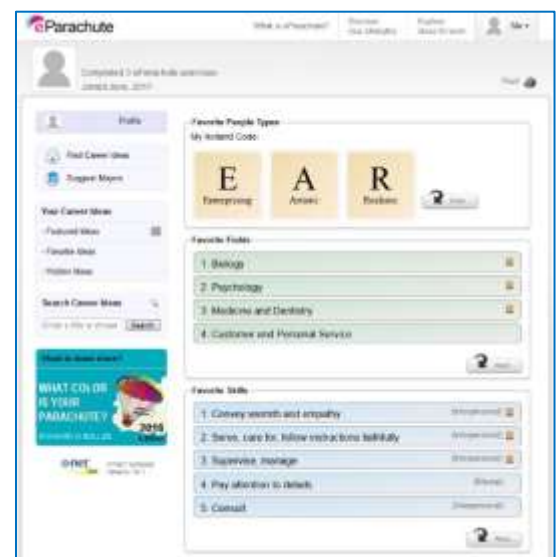
SkillSurfer: Self-paced lessons and practice tests

Master academic skills with SkillSurfer's library of instructional lessons, videos, and practice tests.



Flashbulb: Flashcard study

Create your own flashcards or draw from an extensive library of flashcards sets that you can transform into games, practice tests, study tables, and more.



MEET: Form online study groups

Easily schedule online study groups and meet with classmates or instructors in the Brainfuse Whiteboard.

The screenshot shows the 'Brainfuse Meeting' form. At the top, there's a navigation bar with 'Home', 'Expert Help', and 'Study'. The main heading is 'Brainfuse Meeting'. Below it, there's a link 'Back to My Calendar'. The form is divided into three sections: 1. Invite Participants, 2. Enter Start and End Times, and 3. Describe Meeting. Section 1 has a text input field for email addresses. Section 2 has fields for Date, Time, Duration, End Date, and End Time. Section 3 has a large text area for the meeting description. A 'Send' button is at the bottom.

Home Expert Help Study

Brainfuse Meeting

[Back to My Calendar](#)

1. Invite Participants

Please invite meeting participants by entering their e-mail addresses.

2. Enter Start and End Times

Date Time Duration

02/07/2020 1:17 PM 60

End Date End Time

02/07/2020 2:17 PM

3. Describe Meeting

Your description will appear in your message to participants.

Send

The screenshot shows the 'Brainwave' interface. At the top, there's a navigation bar with 'Home', 'Expert Help', and 'Study'. The main heading is 'Brainwave'. Below it, there's a sub-heading 'Create and share your own Brainwaves or visit the Brainwave library.' and a button '+ Create a Brainwave'. There are two tabs: 'My Brainwaves' and 'Brainwave Library'. Below the tabs, there's a list of brainwaves. The first brainwave is 'Example Brainwave - movie-like notes to help you study!' with 1 view, dated Fri 1/18/19 at 1:48 PM. There are icons for edit, play, and delete.

Home Expert Help Study

Brainwave

Create and share your own Brainwaves or visit the Brainwave library.

+ Create a Brainwave

My Brainwaves Brainwave Library

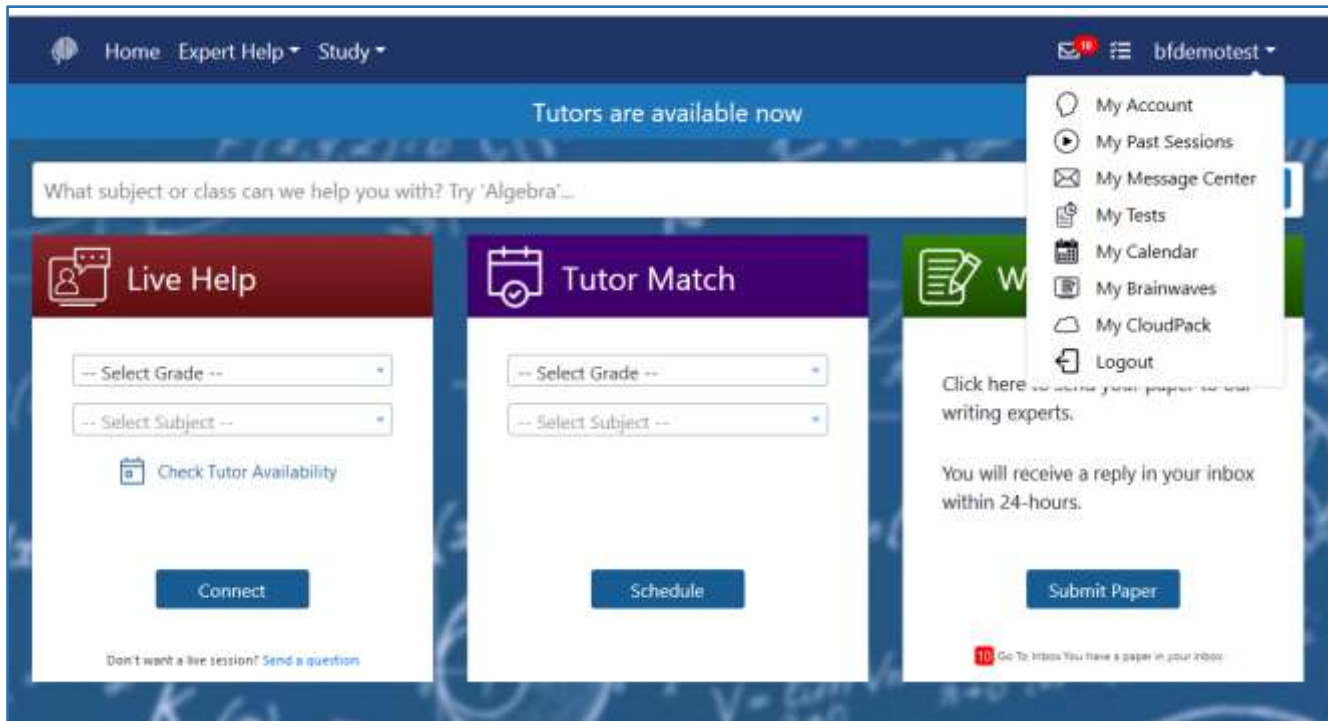
Example Brainwave - movie-like notes to help you study!

1 views Fri 1/18/19 1:48 PM

Brainwave: Create and share dynamic content

Create movie-like notes (Brainwaves) by recording your activity on the Brainfuse Whiteboard. Brainwaves are ideal for studying or sharing concepts that involve multi-step processes.

Account Features: Access your Brainfuse activity through easy-to-use account options.



My Past Sessions shows all of your past tutoring sessions so that you can replay the tutoring session after it has ended.

My Message Center contains all of your tutor responses to Writing Lab or Send Question submissions.

My Tests displays all of the practice tests taken. Tests can be reset from this page.

My Calendar tracks any scheduled tutoring sessions or MEET sessions.

My Brainwaves contains your Brainwaves to view, edit, or share with others.

My CloudPack allows you to create or save files to easily upload onto the Whiteboard or Writing Lab.

Questions?



info@brainfuse.com



1-866-BRAINFUSE